View Accidental Damage Protection Warranty information translated into different languages

While Jeffco Public Schools offers device repairs at a minimal cost, some families may choose to protect their student’s device using supplemental coverage they purchase. (See also our tips for minimizing damage to your device.)

Please note that warranties purchased through these 3rd party providers are an agreement between your family and the warranty provider; Jeffco Public Schools is not involved in these policies.

What is Covered with Your District 1:1 Device
All devices come with a one-year manufacturer’s warranty. This manufacturer’s warranty does not cover accidental damage. Manufacturer’s warranty repairs will be provided by Jeffco Public Schools at no charge for the life of the device.

Manufacturer’s Warranty Covers
- Any repair needed due to manufacturing defect
- Internal component failure (hard drive failure, system board failure, internal fan failure)
- Any repair that needs to be made that is no fault of the device user

Accidental Damages Include
- Damage due to accidents or misuse (broken screen, broken bezel, broken key)
- Damage due to a drop
- Water damage
- Fire damage
- Heat damage (leaving device in a hot car for a prolonged amount of time)

Additional Warranty / Insurance Options
Accidental Damage Protection Coverage
DHE offers an additional warranty/insurance option for Lenovo devices at a reasonable price that families can purchase to cover accidental damage to their devices for 1-4 years. See the DHE Accidental Damage Warranty document for details on what is covered and how to purchase the warranty through DHE.

To purchase the ADP warranty for your device from DHE, CLICK HERE. Select the option you would like to purchase, complete the requested information, and submit payment.

See next page for notes on this warranty.
Notes regarding this warranty:

- The Lenovo Accidental Damage warranty must be purchased while the device is under the original 1 year manufacturer warranty.
- Warranty purchases through Lenovo and DHE are tied to a single device serial number and cannot be transferred.
- The accidental damage warranty starts on the date that the original manufacturer warranty started, not the date the warranty was purchased. Because of this, families should purchase a 4 year warranty to cover the full life of the device.

**Tips to Minimize Device Damage**

- We see a significant decrease in damage if a device is in a protective case. It is required that the case provided with your student’s device remain on it at all times.
- It is recommended that students follow the tips in the [How to Care for your Chromebook](#) to minimize loss and damage to their device.